

Stephen Pearson

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[REDACTED] [REDACTED]

Objective

A career in which my experience, diverse background and strong characteristics will lead to a mutually beneficial and rewarding relationship.

Academic Background

Ozarks Technical Community College, Springfield, MO
Associates of Applied Science Degree, Computer Information Technology,
May 2001

University of Phoenix, Kansas City, MO
Bachelor of Science, Information Technology, February 2004

Certifications

AWS Certified Solutions Architect – Associate
MCP – Implementing Microsoft Azure Infrastructure
CSM – Certified Scrum Master
ITIL v3 Foundation

Work History

Senior Manager, Systems, Ntirety October 2004-January 2020

- Manage a team of Senior Systems Engineers responsible for management of all Storage, Cloud, Backup, and Internal Windows and Linux servers
- Led project to migrate 3 cloud pods to Azure
- Responsible for maintaining vendor relationships with several vendors including Microsoft, Pure Storage, Netapp, EMC, and Commvault
- Automated windows patching with WSUS
- Created Windows and Linux deployment templates for the provisioning team
- Maintained internal Juniper firewalls for security and compliance
- Reduced windows licensing costs by consolidating internal SQL usage
- Collaborate with Product Managers to implement new products
- Managed 200+ VmWare nodes across 6 datacenters
- Maintain both internal and shared network Active Directory infrastructure
- Responsible for Exchange and Sharepoint infrastructure maintenance
- Work escalated support tickets to expedite resolution of customer issues

Dialer Analyst, Citibank September 2001-October 2004

- Write SQL queries with Crystal Reports to pull data from Melita dialer system
- Imported reports into excel with VBA
- Developed an application to move data between Excel and Access for storage and reporting